

1544 West Grant Street • Phoenix, Arizona 85007 • (602) 358-8494 Office www.azcremationcenter.com • email: info@azcremationcenter.com

GENERAL SERVICES AND PRICE LIST

Effective Date: May 1, 2023 • Disclaimer of Warranties: CREMATION CENTER OF ARIZONA makes no representation or warranties regarding caskets. The only warranties, expressed or implied, granted inconnection with caskets and/or containers sold are the express written warranties, if any, extended by the manufacturers thereof. CREMATION CENTER OF ARIZONA hereby expressly disclaims all warranties expressed or implied, relating to the caskets and/or containers, including, but not limited to, the implied warranties merchantability and fitness for a particular purpose.

GENERAL PRICE LIST

These prices are effective as of May 1, 2023 but are subject to change without notice. This schedule is presented to you before beginning discussion of funeral arrangements, selection of goods and services, at need or advanced planning, with Cremation Center of Arizona in order to comply with Federal and State funeral laws. The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected. PAYMENT POLICY Payment must be made in full prior to the cremation taking place. We accept cash, VISA, MasterCard, and Discover. NOTICE - THIS FUNERAL HOME SETS THE FOLLOWING CONDITIONS ON ITS SALES AND SERVICES. The prices on this General Price List are effective for the dates shown and are subject to change after that date. The prices shown on this list are the prices of our mortuary and do not include any costs associated with another mortuary. Caskets or containers provided by the purchaser must meet requirements of cemetery or crematory. We reserve the right to refuse to handle any casket or container, which does not meet our requirements. Prepackaged offers are designed to offer the lowest cost funerals available at this mortuary. No substitutions may be made at these prices. Cremation Center of Arizona reserves the right to choose in what manner we handle remains that die from contagious diseases. This is because some diseases could possibly infect our personnel even after death has occurred. We will not refuse to handle any deceased remains, but if the cause of death is contagious we reserve the right to use safeguards to protect our personnel, as well as the general public. The following must occur before the cremation will take place: A death certificate must be completed & signed by the attending physician, the cremation authorization must be signed by the legal next of kin, a transit permit for cremation must be signed by the medical examiner and payment paid in full.

PROFESSIONAL SERVICES BASIC SERVICES OF FUNERAL DIRECTOR & STAFF - \$885.00

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.) It includes, but is not limited to, personnel available 24 hours a day, 365 days a year to respond to the initial call from the place of death. Electronic arrangements via email and/or World Wide Web with family and responsible parties, coordinating service plans with crematory, and or other parties involved in the final disposition of the deceased. Also included in this fee are overhead expenses relative to our facilities such as, but not limited to, professional licensing, legal and accounting fees, insurance, maintenance of our building, parking lot, equipment, etc.

EMBALMING - \$525.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

OTHER PREPARATIONS OF THE REMAINS

Refrigeration - \$275.00 Two days is included in the charges for direct cremation, immediate burial, and forwarding or receiving of remains. It is our policy to require refrigeration of all bodies upon arrival to the funeral home

Removal of Pacemaker or battery operated device - \$150.00

Handling of deceased for dressing, fingerprints, or locks of hair - \$150.00

Restoration charge for donor case - \$900.00

Preparation for identification viewing - \$250.00 limited to 3 people within a 15 minute max for the purpose of final identification of deceased with no embalming at our funeral home

Special care of autopsied remains - \$250.00

FACILITIES, STAFF & EQUIPMENT

Funeral Ceremony conducted at Cremation Center of Arizona or another facility - Service not offered Visitation/viewing conducted at Cremation Center of Arizona or another facility (per hour) - Service not offered Memorial Service (no body present) at Cremation Center of Arizona or another facility - Service not offered Graveside Service includes, staff, equipment, and service at cemetery - Service not offered

Use of Facilities for donor procurement - \$1,025.00

Use of facilities for private autopsy at funeral home - \$925.00

Face to Face arrangement conference at our facility - \$150.00

Preparation of legal documents per item - \$300.00

Due Diligence for indigent cases (per ½ hour - \$140.00

Private handling of body - 3 persons 15 minutes max (Includes but is not limited to, private dressing and religious rites) - \$250.00

TRANSPORTATION

Transfer of deceased to our funeral home (outside 20 miles as quoted) 20 mile radius of funeral home - \$850.00 Additional mileage \$6.00 per mile beyond the 20 mile radius

Hearse - \$775.00

Van/flower van - \$650.00

Transportation to/from airport - \$250.00

FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME - SERVICE NOT OFFERED

This charge includes local removal of remains, basic services of the staff and facilities, embalming, necessary authorizations, transportation to local airport during regular hours. This charge does not include shipping cost, visitation, rites or ceremony prior to forwarding of the remains.

RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME - \$1,250.00

This charge includes receipt of remains, basic services of the staff and facilities, unpacking, care and housing of remains, transfer of remains to local cemetery or crematory. This charge does not include visitation, rites or ceremony prior to interment.

IMMEDIATE BURIAL - NOT OFFERED

The charge for immediate burial includes removal of remains, two days of refrigeration, local transportation to the cemetery, the necessary authorizations and basic service of staff. Burial time will be at the convenience of funeral home staff and may be adjusted to accommodate staff without prior notification of the family.

Immediate burial with casket or container provided by purchaser - Service not offered

Immediate burial with cloth covered flattop casket - Service not offered

Immediate burial with casket selected from our funeral home (price of casket is not included in this option) - Service not offered

DIRECT CREMATION - \$895.00 - \$1,195.00

The charge for direct cremation includes removal of remains, necessary authorizations, basic service of staff, and crematory fee. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to the cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are constructed of cardboard.

Direct Cremation with container provided by purchaser - \$895.00

Direct Cremation with alternative cardboard container - \$895.00

Alternative cardboard container - \$125.00

Direct Cremation with cremation casket (casket not included) - \$895.00

Direct Cremation for persons and container weighing over 250 lbs - \$1,195.00

Additional cremation fee for remains in excess of 500 lbs - \$500.00

Witness Cremation - \$375.00

MERCHANDISE

Plastic Pouch (body bag) light or heavy required by Medical Examiners' Office for their cases - \$95.00

Basic Cremation Container- Cardboard Box - \$125.00

Reinforced Cremation Container - Wood Base for large adults - \$300.00

ADDITIONAL SERVICES

Handling & Packaging of Cremated Remains for Mailing via USPS - \$175.00 per address

Death Certificates (per copy) - \$20.00 each

Processing Fee to order Death Certificate (per copy) - \$5.00

Mailing of Death Certificates (per address) - \$20.00

Correction of Death Certificate - \$55.00 plus the cost of new copies

Fee to Obtain Additional Death Certificates after Initial Order - \$35.00

Transferring Cremated Remains to Any Container - \$25.00 per Container

Declined Credit Card/Returned Check Fee - \$55.00

Scattering of Cremains - \$25.00

Proof of death letter (per copy) - \$15.00

Crematory Fee - \$300.00

Rush Cremation - return of cremated remains w/in 48 hours - \$400.00 (48 hours begins following receipt of signed Cremation Authorization and/or notarized authorization statement from all legal next of kin and authorization by County and/or State Government.) CASKETS our firm does not offer any caskets other than the cremation containers offered in Merchandise above.

CREMATION URNS available from \$50.00 - \$3,000.00

OUTER BURIAL CONTAINERS Our firm does not offer Outer Burial Containers